

Stratford-upon-Avon Victorian Christmas Market

Accessibility Statement

Pre-arrival and Parking

For information on travel and transport please see:

www.thetrainline.com

www.nationalrail.co.uk

<https://www.stratford.gov.uk/parking-roads-transport/car-parks.cfm>

<https://www.warwickshire.gov.uk/stratfordparkandride>

Stratford Park & Ride and Stratford-upon-Avon Parkway train station car parks will now operate as one, with the car park being converted to a Pay and Display car park. All users will be required to purchase a car park Pay & Display ticket or have a valid season ticket displayed on their dashboard. There is no charge for Blue Badge holders when displaying a current blue badge.

The park and ride from Parkway will be operating as normal on Friday and Saturday. **There is no service on Sunday, but we are providing a free accessible shuttle service with a Johnson's double decker bus with space for a wheelchair. The drop off and pick up point is on Rother Street.**

Public Transport

Stratford-upon-Avon train station is approximately 10 minutes' walk from the Victorian Christmas Market site and there is an easy pedestrian route with dropped kerbs and tactile paving at all major road junctions.

Due to the road closures town centre buses for Wood Street and Bridge Street are diverted to both sides of Guild Street close to the rear of Marks and Spencer and adjacent to Kwik Fit.

Buses from the Alcester direction are diverted from Wood Street to Rother Street.

Blue Badge Parking Spaces On-Street

Spaces that are **unaffected** by the road closures are as follows:

Chapel Lane: 7 [temporary spaces adjacent to the RSC Offices entrance].

Church Street: 1

Sheep Street Rear Access: 9

Southern Lane, [side of The Other Place]: 10

Blue Badge Parking in Car Parks

Parking is free in all Stratford-on-Avon District Council car parks for when displaying a current Blue Badge if using a dedicated designated easy access parking bay or if they are full then you may park in any other car parking bays.

Bridgeway Multi-Story and Bridgeway Surface car parks are operated by a **pay on exit** system. Blue Badge holders can park for free by visiting Shopmobility (located within the multi-story car park).

Blue Badge bays in car parks

Arden Street: 3

Bridgeway Multi-storey: 13

Church Street: 2

Guild Street (rear of the Library): 3

Leisure Centre: 7

Recreation Ground: 8

Windsor Street: 8

Taxi Ranks

Due to the road closures the following **taxi ranks** are suspended during the Victorian Christmas Market:

- Bridge Street
- Union Street
- Wood Street
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Temporary Taxi Rank Parking Provision

Rother Street (layby outside Herald offices)

Windsor Street (layby at the top of Henley Street)

Guild Street (rear of BHS)

Entry to Victorian Christmas Market

Hostile Vehicle Mitigation is in use at each of the entrances to Victorian Christmas Market site. Each of these HVM systems are manned at all time when the event is open. The system is gated and when the event is closed the gates are left open, but security is in place for the 3 days.

Entry into the Victorian Market is free and is on level ground.

Surfaces are smooth asphalt or paved, you may encounter protectors over cables on the ground. Dropped kerbs will be left clear to enable access around the market.

In the town centre, and portable dropped kerbs will be placed in appropriate places to assist visitors with disabilities and people with pushchairs and prams.

Stalls

The type of stalls being used for the event will be a mix of 'Pop-up' style and traditional heavy steel frames with PVC roofs with wooden counters at table height. Stall holders will be happy to serve from the front of the stall if possible. Ask if you need assistance.

Public Toilets

The location of public toilets which include accessible toilets operated with a Radar key, are shown in the festival brochure, these will be open during the event. These are located:

- Waterside
- Ely Street (male only)
- Windsor Street (adjacent of car park)
- Bridgefoot (adjacent to car park)

When using town centre cafes, bars and restaurants that will allow access to their facilities during the event.

Changing Places Toilet

Is located at Stratford Leisure Centre, Bridgeway, Stratford-upon-Avon CV37 6YX.
Phone 01789 268826

Shopmobility

Is located on level 2 of Bridgeway Multi Storey Car Park CV37 6YY, 01789 414534.
Shopmobility hire out mobility scooters, manual and powered wheelchairs.
Their opening times during the event are:

Friday & Saturday 0900 hrs – 1630 hrs

Sunday 1000 hrs - 1600hrs.

Please call before you visit.