

Contact Details

Stratford-upon-Avon Town Council

Name	Contact Details
Sarah Summers – Town Clerk	Office hours: 01789 269332 Out of office hours: 01789 294117 Mobile: 07787 592012 Email: sarah.summers@stratford-tc.gov.uk
Phil Mills – Deputy Town Clerk	Office hours: 01789 269332 Mobile: 07795 003715 Email: phil.mills@stratford-tc.gov.uk
Lisa Cowley – Admin Officer and PA to Town Clerk	Mobile: 07342 110112 Email: lisa.cowley@stratford-tc.gov.uk
Charles Wilson – Civic Officer	Office hours: 01789 269332 charles.wilson@stratford-tc.gov.uk
Emma Evans – Cemetery and Events Co-ordinator	Office hours: 01789 269332 emma.evans@stratford-tc.gov.uk
Victoria Flynn – Finance and Facilities Officer	Office hours: 01789 269332 victoria.flynn@stratford-tc.gov.uk
Pat Bojzcuk – Housekeeper and Event Supervisor	Office hours: 01789 269184 events@stratford-tc.gov.uk
Tony Holt – Cemetery Foreman	Mobile: 07767 834447 Out of office hours: 01789 550466 Email: cemetery@stratford-tc.gov.uk
Richard Lees – Health and Safety Officer	Tel: 01789 267629 Mobile: 077944 83054 Email: mrichard.lees@gmail.com
Avenue Ward Representative	Councillor Richard Vos Mobile: 07989 189144 Email: richard.vos@stratford-tc.gov.uk Councillor Cohl Warren-Howles Mobile: 07947 841133 Email: cohl.warren-howles@stratford-tc.gov.uk
Bischopton Ward Representative	Councillor Chris Wall Tel: 01789 508396 Email: chris.wall@stratford-tc.gov.uk Cllr Victoria Alcock Mobile: 07904 352133 Email: victoria.alcock@stratford-tc.gov.uk
Bridgetown Ward Representative	Councillor Ian Fradgley Tel: 01789 266369 Email: ian.fradgley@stratford-tc.gov.uk Councillor Roy Dyer Tel: 07842 200872 Email: roy.dyer@stratford-tc.gov.uk

Clopton Ward Representative	Councillor Jason Fojtik Tel: 01789 551267 Email: jason.fojtik@stratford-tc.gov.uk Councillor Philip How Mobile: 07854 618658 Email: philip.how@stratford-tc.gov.uk
Guildhall Ward Representative	Councillor Jenny Fradgley Tel: 01789 266369 Email: jenny.fradgley@stratford-tc.gov.uk Councillor Tony Jackson Tel: 01789 551615 Email: tony.jackson@stratford-tc.gov.uk
Hathaway Ward Representative	Councillor Gill Cleeve Mobile: 07971 343051 Email: gill.cleeve@stratford-tc.gov.uk Councillor Toby Lee Mobile: 07525 778560 Email: toby.lee@stratford-tc.gov.uk
Shottery Ward Representative	Councillor David Curtis Mobile: 07971 343084 Email: david.curtis@stratford-tc.gov.uk Councillor William Dowling Tel: 01789 740795 Email: bill.dowling@stratford-tc.gov.uk
Tiddington Ward Representative	Councillor Kate Rolfe Tel: 01789 550624 Email: kate.rolfe@stratford-tc.gov.uk Councillor Eva Mackenzie Mobile: 07895 056264 Email: eva.mackenzie@stratford-tc.gov.uk
Welcombe Ward Representative	Councillor Elizabeth Coles Tel: 07462 734222 Email: elizabeth.coles@stratford-tc.gov.uk Councillor Kevin Taylor Mobile: 07525 778560 Email: kevin.taylor@stratford-tc.gov.uk
The Mayor Incumbent	2019/2020 Mayor Kate Rolfe Tel: 01789 550624 Email: kate.rolfe@stratford-tc.gov.uk

Stratford-on-Avon District Council

Department	Contact Details
Main Switchboard	Office hours: 01789 267575 Email: info@stratford-tc.gov.uk
Housing Advice	Telephone: 01789 260861

	Email: housingadviceteam@stratford-dc.gov.uk
Council Tax	Telephone: 01789 260990 Email: revenues@stratford-dc.gov.uk
Waste and Recycling	Telephone: 01789 260616 Email: streetscene@stratford-dc.gov.uk
Marie Darwen - Policy Officer for Older People	Telephone: 01789 260108 Email: marie.darwen@stratford-dc.gov.uk
Non-domestic Rates (Business Rates)	Telephone: 01789 260993 Email: ndr@stratford-dc.gov.uk
Financial Support	Email: socialinclusion@stratford-dc.gov.uk

Emergency Services

Organisation	Telephone Number
County Air Ambulance Headquarters	01922 618058
Emergency	999
Non-Emergency	101
Nearest Police Station	Rother Street 01789 444500
Nearest Fire Station	Masons Road 01789 293271
Nearest Ambulance Station	Masons Road 01384 215555
Warwickshire Ambulance Service Headquarters	01926 881331

Banks, Finance & Bills

Organisation	Contact Details
Barclays Market Cross Stratford-upon-Avon CV37 6AP	Telephone: 03457345345
British Gas Energy Trust	Telephone: 01733 421021 Email: BritishGasEnergyTrust@lets-talk.online
Employment Support Allowance	Website: https://www.gov.uk/employment-support-allowance/eligibility
E.on Energy Fund	Telephone: 03303 80 10 90
Halifax 28 Bridge Street Stratford-upon-Avon CV37 6AD	Telephone: 03456003934

Handelsbanken Kings House Elm Court Stratford-upon-Avon CV37 6PA	Telephone: 01789 261402
HSBC 13 Chapel Street Stratford-upon-Avon CV37 6ET	Telephone: 0345 740 4404
Lloyds 22 Bridge Street Stratford-upon-Avon CV37 6AG	Telephone: 0345 300 0000
Nationwide 6A Wood Street Stratford-upon-Avon CV37 6JG	Telephone: 0800 554 0525
NatWest 31 Rother Street Stratford-upon-Avon CV37 6ZS	Telephone: 0345 788 8444
OVO Energy Fund	Telephone: 0800 0699 831
TSB 7 Union Street Stratford-upon-Avon CV37 6QT	Telephone: 01789 293823
Santander 21 Wood Street Stratford-upon-Avon CV37 6JU	Telephone: 0800 912 3123
Scottish Power Hardship Fund	Telephone: 0808 800 0128
Severn Trent Water	Telephone: 0345 7500 500 Website: https://www.stwater.co.uk/help-and-contact/contact-us/
SSE (Southern Electric) Priority Assistance Fund	Telephone: 0800 622 838
Statutory Sick Pay	Website: https://www.gov.uk/statutory-sick-pay

Universal Credit	Telephone: 0800 328 5644 Textphone: 0800 328 1344 Website: https://www.gov.uk/universal-credit/eligibility
Warm Home Discount	Website: https://www.gov.uk/the-warm-home-discount-scheme
Warwickshire Local Welfare Scheme	Telephone: 0800 4081448

Rest Centres and Standby Shelters

Premises	Key Holder
YHA, Church Lane (Standby accommodation in Alveston)	Jane Dodge, Secretary to Alveston Village Association 01789 261033 / 07710 602036 YHA Telephone number: 01789 297093
Bishopton Community Centre Drayton Avenue (Standby accommodation in Bishopton) Bishopton Primary School Drayton Avenue Standby accommodation in Bishopton)	Councillor Victoria Alcock Mobile: 07904 352133 victoria.alcock@stratford-tc.gov.uk
Town Hall Sheep Street (Standby accommodation in Guildhall)	Sarah Summers – Town Clerk Telephone: 01789 269332 Mobile: 07787 592012 sarah.summers@stratford-tc.gov.uk
Stratford-upon-Avon School, Alcester Road (Activated by WCC Emergency Planning Unit in Hathaway)	Telephone: 01789 268051
Tiddington Community Centre (Standby accommodation in Tiddington)	Rob Cobley - Chairman Telephone: 01789 268390 Mobile: 07710 144729 rob.cobley@touchwoodonline.com
Stratford-upon-Avon Leisure Centre, Bridgefoot (Activated by WCC Emergency Planning Unit in Welcombe)	Telephone: 01789 268826 Email: stratfordinfo@everyoneactive.com

Organisations and Charities

Organisation	Details
<p>Age UK Coventry & Warwickshire</p> <p>36 Greenhill Street Stratford-upon-Avon CV37 6LE (charity shop)</p> <p>8 Clemens Street Leamington Spa Warwickshire CV31 2DL (main office)</p>	<p>Telephone: 01926 458100 / 02476 231999 Email: info@ageukcovwarks.org.uk</p>
<p>Alcoholics Anonymous</p>	<p>Telephone: 0800 9177 650 Email: help@aamail.org Website: https://www.alcoholics-anonymous.org.uk/AA-Meetings/Find-a-Meeting/</p>
<p>British Red Cross</p>	<p>Telephone: 024 7630 4200</p>
<p>Change Grow Live</p>	<p>Telephone: 0161 203 6622 Website: https://www.changegrowlive.org/</p>
<p>Childline</p>	<p>Telephone: 0800 1111 Website: https://www.childline.org.uk/get-support/contacting-childline/</p>
<p>Citizens Advice South Warwickshire</p>	<p>Telephone: 0300 330 1183 (between 10:00am - 3:00pm Monday to Friday) Email: the CASW email form can be found here www.casouthwarwickshire.org.uk/contact/email-us Webchat: www.casouthwarwickshire.org.uk/contact/chat-with-us</p> <p>If your query is about our Help to Claim service for claiming Universal Credit please call 0800 144 8 444 (Monday to Friday between 9:00am and 5:00pm) Help to Claim chat online: www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim</p> <p>www.citizensadvice.org.uk</p>
<p>Domestic Abuse Counselling Support (DACs)</p>	<p>Telephone: 07561 191201 Email: dacsnd@outlook.com</p>

<p>Stratford-upon-Avon Foodbank</p> <p>FoodBank Warehouse & Distribution Centre: Tesco Superstore Birmingham Road Stratford-upon-Avon CV37 0UA Located on the left-hand side car park, follow signs for Click & Collect (next to the parent/toddler parking area)</p>	<p>Telephone: 07884 418732</p> <p>Email: info@stratforduponavon.foodbank.org.uk</p>
<p>Girl Guides Stratford District</p>	<p>Councillor Gill Cleeve Mobile: 07971 343051 Email: gill.cleeve@stratford-tc.gov.uk</p>
<p>Lifespace Trust</p> <p>Tyler House, Tyler Street Stratford-upon-Avon CV37 6TY</p>	<p>Telephone: 01789 297400</p>
<p>Midland Rover Owner Club 4x4 response</p>	<p>Telephone: 01926 412580 Email: emergencyplanningunit@warwickshire.gov.uk response@mroc.co.uk</p>
<p>The Mix Essential support for under 25s</p>	<p>Telephone: 0808 808 4994 Crisis Text Line: Text THEMIX to 85258 Website: https://www.themix.org.uk/get-support/speak-to-our-team/email-us</p>
<p>Safeline</p> <p>6a New Street Warwick CV34 4RX</p>	<p>Telephone: 01926 402498 Email: office@safeline.org.uk</p>
<p>Shout</p>	<p>If you're in crisis, text SHOUT to 85258 Email: info@giveusashout.org</p>
<p>The Silver Line</p>	<p>Telephone: 0800 4 70 80 90 Email: info@thesilverline.org.uk</p>
<p>Stratford-upon-Avon Samaritans</p> <p>Tyler House Tyler Street Stratford-upon-Avon CV37 6TY</p>	<p>Telephone: 116 123 (free from any phone) 0330 094 5717 (local call charges apply) Email: jo@samaritans.org</p>
<p>Scouts District Chairman</p>	<p>District Chairman: Tony Guy Email: tonyguy@tonyguy.co.uk</p>

Shakespeare Lions	Lion June Lloyd-Adams Telephone: 07815 096841 Email: ukjunela@icloud.com
Springfield Mind 48 Cygnet Court Timothy's Bridge Road Stratford-upon-Avon CV37 9NW	Telephone: 01789 298615 Email: enquiries@springfieldmind.org.uk
St John Ambulance	Telephone: 0844 770 4800
Warwickshire Local Welfare Scheme	Telephone: 0800 4081448 Email: warwickshirelocalwelfarescheme@warwickshire.gov.uk
Women's Institute Warwickshire branch	Telephone: 01926 419998 Email: admin@wfi.co.uk
WRVS Centre 22 Mulberry Street Stratford-upon-Avon CV37	Telephone: 01789 209210 Email: barry.parson@wrvs.org.uk
Young Minds	Telephone: 0808 802 5544 Website: https://youngminds.org.uk/contact-us/

Health & Medical Information

Organisation	Contact Details
NHS Emergency	999
NHS Non-Emergency	111
Doctors Surgeries	
The Arden Medical Centre, Albany Road	01789 414942
Bridge House, Scholars Lane	01789 292201
Rother House, Alcester Road	01789 269386
Trinity Court, Arden Street	01789 292895
Hospitals and Nursing Staff	
Stratford-upon-Avon Hospital	01789 205831
Warwick Hospital	01926 495321
Walsgrave Hospital	02476 96 4000
Midwives/Nursing Staff/Health Visitors	Contact NHS Warwickshire
NHS Direct www.nhsdirect.nhs.uk	0845 4647
NHS Warwickshire	01926 493491
Pharmacies	

Avon Pharmacy, Arden Street	01789 200920
Boots the Chemist Bridge Street	01789 202173
Maybird Centre	01789 297223
Lloyds Pharmacy, Rother Street	01789 292835
Morrisons Pharmacy	01789 267675
Rowlands Pharmacy, Rother House, Alcester Road	01789 297596
Stratford Pharmacy (Dennis Marks), High Street	01789 268746
Tesco Pharmacy	01789 307449
Veterinary Surgeries	
Arden Forest Vet Group, Guild Street	01789 292753
Avonvale Vet Centre, The Rosebird Centre, Shipston Road	01789 561010
Riverside Vet Centre, Loxley Road	01789 299455
The Ark, Birmingham Road	01789 261471

Churches

Church	Details
Baptist Church Payton Street Stratford-upon-Avon CV37 6UA	Telephone: 01789 414205
Heartlands Church 1a The Old Stables Brewery Street Stratford-upon-Avon CV37 0BQ	Telephone: 01789 297400
Holy Trinity Church Old Town Stratford-upon-Avon CV37 6BG	Telephone: 01789 266316
Methodist Church Old Town Stratford-upon-Avon CV37 6BG	Telephone: 01789 298835
Oasis Christian Centre The Old Square Shottery Stratford-upon-Avon CV37 9HG	Telephone: 07970 869956

Our Lady of Peace & Blessed Robert Dibdale c/o St Gregory's Priory Welcombe Road Stratford-upon-Avon CV37 6UJ	Telephone: 01789 292439
The Salvation Army Stratford-on-Avon Corps Scholars Lane Stratford-upon-Avon CV37 6HE	Telephone: 01789 292729
St Andrew's Church Church Lane Shottery Stratford-upon-Avon CV37 9HQ	Telephone: 01789 293381
St Gregory the Great Warwick Road Stratford-upon-Avon CV37 6UJ	Telephone: 01789 292439
St James The Vicarage Alveston Stratford-upon-avon CV37 7QB	Telephone: 01789 292777
United Reformed Church Rother Street Stratford-upon-Avon CV37 6LU	Telephone: 01789 268423

Supermarkets & Stores

Supermarket	Details
Aldi Canners Way, Stratford-upon-Avon CV37 0BJ	Telephone: 0844 406 8800
Evesham Place Stores 2 Evesham Place Stratford-upon-Avon	Telephone: 01789 264278 Deliveries available costing £2.00.

CV37 6HT	
Marks and Spencer Simply Food Birmingham Road Stratford-upon-Avon CV37 0HZ	Telephone: 01789 262865
Marks and Spencer Simply Food Birmingham Road Stratford-upon-Avon CV37 0HZ	Telephone: 01789 262865
Morrisons Alcester Road, Stratford-upon-Avon CV37 9DA	Telephone: 01789 267675
Sainsbury's Local 8 - 9 Bridge Street Stratford-upon-Avon CV37 6AB	Telephone: 01789 263465
Tesco Superstore Birmingham Road Stratford-upon-Avon CV37 0HZ	Telephone: 03456 779641
Tesco Express 37-39 Banbury Rd Stratford-upon-Avon CV37 7HW	Telephone: 03456 757174
Waitrose The Rosebird Centre Shipston Road Stratford-upon-Avon CV37 8LU	Telephone: 01789 263465

Emergency Supplies and Specialists

Facility	Details
Morrisons	01789 267675
Operate a crisis purchase scheme – authority via Warwickshire Emergency Planning Unit	01926 412745 or mobile 07867 520802
Tesco	01789 307400
Water Supplies and sewage treatment	Emergencies (24hrs). 0800 783 4444

The inclusion of the following names does not imply a recommendation nor is the list exhaustive. An instant response is not guaranteed names are included purely as a guide to the resources available within the local community

Plumbers	
John Sheasby Heating and Plumbing	01789 268646
P N Oliver	01789 294135
Electricians	
A D Simmons	01789 750805
David M Barry Electrical Engineering	01789 268957
Eic Test & Maintenance Ltd	01789 262000
K D Field Limited	01789 298141
Builders	
Auto Services	01789 730413
Constable and Gadsby	01789 204529
Sibbasbridge Ltd	01789 205253
Smith Canham Ltd	01789 414173
Stonehall Construction Ltd	01789 262401
Mechanics	
A G P Vehicle Repairs	01789 292616
Halfords Autocentres Ltd	01789 292355
Welcombe Garage	01789 205572

Neighbouring Parishes Contacts

Parish	Town / Parish Clerk	Details
Alcester	Mrs Vanessa Lowe	Telephone: 01789 76608 Email: clerk@alcester-tc.gov.uk
Alderminster	Mrs Maria Norman	Telephone: 01789 450242 Email: alderminsterpc@gmail.com
Aston Cantlow		Telephone: 01789 268998 Email: Lizbutterworth1@btinternet.com
Atherstone on Stour	Mr R Hawkins	Telephone: 01827 720829
Bearley	Ms Nicola Overall	Telephone: 01564 785145 Email: bearleypc@outlook.com
Bidford	Mrs Elisabeth Uggerlose	Telephone: 01789 778653 Email: info@bidfordonavon-pc.gov.uk
Bishops Itchington	Mrs Alison Biddle	Telephone: 01926 613902 Email: clerk@bishopsitchington-pc.gov.uk
Brailes	Mrs Amanda Wasdell	Telephone: 07710 554987 Email: brailesparishclerk@outlook.com

Charlecote	Mrs Debbie Busby	Email: debbiebusby@outlook.com
Clifford Chambers	Ms Karen Parnell	Telephone: 01789 292968 Email: karen.parnell@homecall.co.uk
Dorsington	Mrs Felicity Bird	Email: dorsingtonparishclerk@gmail.com
Ettington	Ms Sarah Furniss	Telephone: 07786 938072 Email: epc.clerk@yahoo.com
Hampton Lucy	Dr John Dunkerton	Telephone: 01789 842573 Email: hamptonlucyclerk@gmail.com
Henley-in-Arden	Mr Ray Evans	Telephone: 01564 637607 Email: clerk@henley-in-arden-pc.gov.uk
Kineton	Mrs Georgina Lowe	Telephone: 07570 269451 Email: clerk.kinetonpc@btinternet.com
Long Itchington & Stockton	Mrs Elizabeth Bonney	Telephone: 01926 815216 Email: liparishcouncil@btconnect.com
Loxley	Ms Karen Parnell	Telephone: 01789 470066 Email: loxleyparishclerk@gmail.com
Lower Quinton	Mrs Maria Norman	Telephone: 01789 450242 Email: quintonpcclerk@gmail.com
Long Marston	Mrs Debbie Woodliffe	Telephone: 07768 684673 Email: marstonsicca@gmail.com
Luddington	Ms Jo Fleeman	Telephone: 07809 873716 Email: luddingtonparishclerk@gmail.com
Shipston-on-Stour	Mrs Alison Packer	Telephone: 01608 662180 Email: clerk@shipstononline.org
Snitterfield	Ms Nicola Overall	Telephone: 01564 785145 Email: snitterfieldpc@outlook.com
Studley & Mappleborough	Mrs Lesley Gailey	Telephone: 01527 853204 Email: clerk@studleyparishcouncil.org.uk
Tanworth-in-Arden	Mrs Julie White	Telephone: 01564 703200 Email: office@tanworth-pc.org.uk
Welford-on-Avon	Mrs Adele Street	Email: welfordpc@yahoo.co.uk
Wellesbourne	Mrs Lynda Scriven	Telephone: 01789 841434 Email: clerk@wellesbournepc.com
Wilmcote	Mrs Liz Butterworth	Telephone: 01789 268998 Email: lizbutterworth1@btinternet.com
Wootton Wawen	Ms Catherine Price	Telephone: 01564 794111 Email: wawenpc05@aol.com

County and District Council Contacts

Service	Telephone
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Warwickshire County Council	Office hours only 01926 410410
Emergency Planning Unit	Answer phone out of hours 01926 412580
County Emergency Centre	When operational 01926 412719
Environment & Economy Directorate: Highways Emergencies	During office hours: 01926 412515 Out of office hours via Police HQ 01926 415000
Duty Social Worker	Emergency line out of hours 01926 886922
Trading Standards	Advice line: 03454 040506 Animal Health issues: 01926 410410
Stratford-on-Avon District Council	01789 267575
<p>During a major emergency Stratford-on-Avon District Council's Emergency Response Centre will be opened in order to co-ordinate responses. The Emergency Response Centre can be reached on 01789 260380 or 01789 260381. (NB: These numbers are unobtainable at all times the Centre is not in operation.</p>	
Police Switchboard	01789 414111
Central Networks Emergency Line	0800 0568090
Gas Emergency Line	0800 111999
Environmental Agency: Floodline Emergency	0345 9881188 0800 807060
Severn Trent	0800 7834444
AA Roadwatch	0906 88 84322