



# Stratford Christmas Market Accessibility Statement 2024

Saturday 7<sup>th</sup>, Sunday 8<sup>th</sup>, Saturday 14<sup>th</sup> and Sunday 15<sup>th</sup> December  
(Saturdays 10-8pm, Sundays 10-5pm)

## Pre-arrival, Travel and Transport

Stratford Park & Ride and Stratford-upon-Avon Parkway train station operate a combined Pay and Display car park. All users will be required to purchase a car park Pay & Display ticket or have a valid season ticket displayed in their vehicle. There is no charge for Blue Badge holders when displaying a current blue badge. Visitors using their own transport, are encouraged to use the **Stratford-upon-Avon Park & Ride** at CV37 0RJ which is running buses until 8pm Saturday and 4pm on Sunday. The terminal building (which houses the toilets) will be open until 4.30pm. The Stratford-upon-Avon Railway Station is approximately a 10 minutes' walk from the Festival site, an easy walk with dropped kerbs and tactile paving at all major road junctions.

For information on travel and transport please see:

- [www.thetrainline.com](http://www.thetrainline.com)
- [www.nationalrail.co.uk](http://www.nationalrail.co.uk)
- <https://api.warwickshire.gov.uk/documents/WCCC-222510381-291>
- [https://apps.warwickshire.gov.uk/BusTimetable/services/search?utf8=%E2%9C%93&search\\_term=stratford&button=](https://apps.warwickshire.gov.uk/BusTimetable/services/search?utf8=%E2%9C%93&search_term=stratford&button=)

Buses are accessible with a wheelchair or buggy space. Due to the road closures

town centre buses for Wood Street and Bridge Street are diverted to both sides of Guild Street close to Kwik Fit known as the “MOP STOPS”. There is a drop off and pick up point in Windsor Street, opposite the multi-storey car park.

**Blue Badge Parking On-Street** is available at Chapel Lane, Sheep Street [Delivery yard], Southern Lane [alongside The Other Place] and Waterside.

**Blue Badge Parking in Car Parks** is free and without a time limit in all Stratford District Council car parks in an allocated or general parking bay.

Arden Street, Bridgeway multi-storey, Church Street [Monday to Friday after 4pm and all-day Saturday and Sunday], Guild Street [rear of the library], Leisure Centre, Recreation Ground, Sheep Street, Southern Lane, [alongside of The Other Place].

**On-Street parking** bays can be used, when displaying a current blue badge but adhering to signage for time limits.

**Other car parks may charge!**

**Taxi Ranks suspended** in Bridge Street and Union Street.

**Temporary Taxi Rank** in Sheep Street.

## **Entry to Stratford Christmas Markets is free**

Hostile Vehicle Mitigation systems will be in use at each of the entrances to the Christmas Markets site and always manned when the event is open. Once the event has finished each day a section of the system will be open to allow for any emergency vehicles to enter the site. Dropped kerbs will be left clear to enable easy access to the Market and portable dropped kerbs will be placed in

appropriate places to assist everyone.

## **Stalls**

The type of stalls being used for the event will be a mix of 'Pop-up' style and traditional heavy steel frames with PVC roofs with wooden counters at table height. Stall holders will be happy to serve you if you need assistance.

## **Public Toilets**

Most public toilets are suitable for everyone and are located at:

- Avonbank, Old Town
- Bell Court, (near Ely Street)
- Bridgeway multi-storey car park
- Ely Street [male urinal only]
- Waterside
- Windsor Street car park

Toilets for users with a disability are operated with a Radar key.

## **Changing Places toilets:**

Bell Court, Rother Street, Stratford upon Avon, CV37 6JP and  
Stratford Leisure Centre, Bridgeway, Stratford upon Avon CV37 6YY

## **Shopmobility**

Level 2 Bridgeway multi-storey car park, Stratford upon Avon, CV37 6YY.

Telephone 01789-414534. Opening times during the Christmas Markets are:

- Saturday 7<sup>th</sup> & 14<sup>th</sup> December: 9.00am - 8.00pm (last hire 6pm)
- Sunday 8<sup>th</sup> & 15<sup>th</sup> December: 10.00am - 5.00pm (last hire 3pm)

## **Visitor Information Centre:**

Bridgefoot, Stratford upon Avon, CV37 6GW.

Open 7 days a week, 01789 264293

**Local access information** is at 'My' Accessible Stratford upon Avon

Guide from [www.accessiblestratforduponavon.co.uk](http://www.accessiblestratforduponavon.co.uk) and paper copies available

Shopmobility, the Visitor Information Centre and at different locations

around town.

*Checked by Elizabeth Dixon, Accessible Stratford,  
11 November 2024*